



THE PREMIER INDUSTRY PROVIDER FOR REMOTE AND MOBILE (ON-SITE) SOLUTIONS FOR THE COLLISION AND AUTOMOTIVE REPAIR INDUSTRY.

EASE - SPEED - QUALITY

REMOTE & MOBILE SERVICES

LKQ PROVIDES **DEALER LEVEL SERVICES** AT YOUR LOCATION!

REMOTE SERVICES:

- Available Options: Pre/Post scans, Programming, Calibrations, Diagnostics
- Aid in repair planning
- Faster cycle times
- Live chat with the Master Certified Technician working on your vehicle
- Easy to use device and web interface from PC, Smart Phone or Tablet
- Easy to read scan reports
- 90% Vehicle Coverage

MOBILE SERVICES:

- Automotive diagnostics
- Re-flash
- Pre-post scans
- ADAS calibrations
- Electrical/Electronic and Wiring Repairs
- Full Mechanical Services (excluded in some market areas)
- Air Conditioning Services – 1234YF on site

EASY 4 STEP SERVICE EXPERIENCE

01 → 02 → 03 → 04



SERVICE INITIATION

- ✓ Customer plugs in device
- ✓ Initiate contact with Elitek (phone or chat)
- ✓ Tool captures vehicle info



CALL CENTER TECHNICIAN

- ✓ Starts/ completes the pre-post/ remote scan procedure
- ✓ Communicates through process with the customer



SERVICE COMPLETION

- ✓ Post-Scan Results PDF will be sent/emailed to the shop with invoice



MOBILE SERVICE

- ✓ If required, appointment is set-up
- ✓ Vehicle fixed 1-2 business days

LKQ
Keeping you moving

FOR MORE INFORMATION, PLEASE CONTACT US AT:

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