

Promise *of* Protection



LKQ Promise of Protection – Expanded Product Coverage At An All New Level

LKQ Corporation leads the alternative auto parts industry with the strongest warranty protection for recycled, aftermarket and remanufactured products. LKQ is committed to quality and backs recycled and aftermarket collision products with lifetime warranties. In addition, aftermarket products undergo a multitude of internal and third-party testing and certification safeguards. The newly expanded Promise of Protection surpasses all other replacement part suppliers and continues to raise the bar in quality assurance. LKQ indemnifies licensed auto repair shops that purchase and install any LKQ recycled OEM, aftermarket or remanufactured product on private passenger vehicles and light trucks.

The groundbreaking LKQ Promise of Protection product liability indemnification means the auto repair shop owner is protected from claims, liabilities, actions and costs that might result in injury or death due to any defect in that product. Unprecedented in the auto parts industry, this product liability indemnification offers unparalleled peace of mind to business owners.

Product Liability Indemnification

LKQ Corporation (LKQ) hereby agrees to indemnify a licensed automotive repair shop (Repair Shop) that purchases a vehicle replacement product directly from LKQ (Product) and installs it on a private passenger vehicle against claims, actions, liabilities, costs and expenses relating to the death or injury of any person and the damage to any property (other than the Product, which is covered by its own warranty) directly and solely caused by a defect in the Product.

About LKQ Corporation

LKQ Corporation is changing the perception of aftermarket parts; quality assurance with third-party validation is at the core of LKQ's commitment to its customers. And now, LKQ takes the lead once again with its Promise of Protection product liability indemnification.

LKQ provides its customers with the industry's largest selection of quality aftermarket replacement parts, all backed by dedicated and knowledgeable sales and support staff.

Precision manufacturing, third-party testing, validation and parts tracking support our goal of LKQ parts being comparable to OEM quality. LKQ offers the benefit of top quality aftermarket replacement parts with better pricing and quality assurance than OEM parts, which in turn lowers insurance rates and out-of-pocket repair costs to car owners.

CALL US TODAY!
(877) LKQ-CORP



Tested and Certified by Top Third Party Organizations

LKQ parts are put through rigorous testing and independent third party certifications comparable to OEM manufacturers. ISO 9001-registered Keystone Automotive Industries, an LKQ subsidiary, features Platinum Plus brand aftermarket parts which are manufactured by ISO 9001/TS-16949 suppliers.

To further aftermarket part quality assurance, LKQ developed the KeysIQ program. Essential to insurance adjustor quality requirements and repair shop owner credibility, KeysIQ validates that collision parts are free from defects in material and workmanship and are functionally equivalent to the OE replacement part in respect to safety, crash performance, form, fit, finish, function, appearance, product life and corrosion resistance. All crash part types are either Certified Automotive Parts Association (CAPA), NSF or third party approved, plus the LKQ team of Quality Assurance engineers continuously review parts for quality.

Further, LKQ audits approved suppliers annually, and all certified parts are entered into a KeysIQ product listing. Notably, parts are registered by invoice and can be tracked to the vehicle installation, and in the unlikely event it ever should be necessary, a product recall procedure is in place. All KeysIQ parts meet the quality requirements of major national insurance companies.

Additionally, third-party aftermarket parts certifier CAPA oversees the testing and inspection of nearly 10,000 LKQ aftermarket parts. CAPA Certification is an important validation for parts distributors, insurance adjustors, body shops and car owners. CAPA certified parts meet standards for fit, component materials, and corrosion resistance. The CAPA Quality Seal is placed only on products meeting CAPA's strict quality requirements.

Finally, LKQ is the first recipient of NSF's Automotive Collisions Parts Distributor Certification. This certification program demonstrates that distributors have quality management systems in place that address product traceability and recall processes for collision parts. NSF is a globally recognized, not-for-profit, non-governmental, independent organization that specializes in standards development, product certification, education and risk management for public health and safety. Over 10,000 NSF Certified parts are available within the KeysIQ program.

LKQ Certified Applications

Over 26,000 total applications including KeysIQ, CAPA, and NSF

Platinum Plus Applications

Over 19,000 total Platinum Plus applications

Parts Availability

KeysIQ Part Availability: over 62,000 unique part numbers

LKQ's KeysIQ program provides a host of quality assurance measures:

- Individual supplier review and approval, ensuring they possess applicable ISO/TS Certifications
- Annual audits of all approved suppliers
- All crash part types are either CAPA, NSF or third party approved
- KeysIQ parts meet all applicable federal and state laws and regulations
- KeysIQ parts are traceable and come with a claim number, manufacturer and lot number
- KeysIQ parts are covered by our Lifetime Warranty
- Non-Compliant Parts process in place
- Recall procedures in place with tracking to installation
- Annual in market quality testing conducted by NSF



Certified Automotive Parts Association (CAPA)

CAPA is a non-profit organization devoted to guaranteeing the suitability and quality of automotive parts. The CAPA seal ensures that parts meet quality standards for fit, component materials, and corrosion resistance.

CAPA's Four Steps to Quality:

- Factory Approval – ISO 9001 / TS-16949
- New Part Approval – Rigorous testing process of material, form, mechanical
- Regular RE-Inspection – Lot inspections, random fit and corrosion tests
- Marketplace Quality Monitoring - Random testing, compliant and recall programs

[Learn More at CAPAcertified.org](http://CAPAcertified.org)

NSF International (NSF)



The NSF certification program verifies the quality and performance of a range of auto parts via testing and inspection to help identify high quality. It is an open program available to parts manufacturers that are able to meet the program's rigid quality and product requirements.

The certification program includes:

- Equivalent in form, fit and function to the OE part
- Manufacturing facilities go through approval process before parts are certified
- A traceability requirement that allows for an effective recall process
- Ongoing testing of parts and facility inspections

[Learn More at NSF.org](http://NSF.org)