

The LKQ Parts Replacement Promise

Limited Lifetime Sheet Metal Parts Warranty

We protect your investment with a lifetime guarantee against inside-to-outside perforation caused by rust. This covers the cost of repair, including reasonable and customary parts and labor, and begins on the original date of purchase from LKQ Corporation or one of its subsidiaries ("LKQ"), extending for as long as the original purchaser owns the vehicle.

The Sheet Metal Warranty does not cover:

Cosmetic or surface corrosion resulting from chips, scratches, or other causes; corrosion perforation caused by improper installation, neglect, accident, abuse, or any event not considered normal use to your vehicle; damage from the environment, including weather, hail damage, airborne fallout (chemicals, acid rain, etc.), cleaning solvents and/or polishing materials.

6-Month Limited Mechanical Parts Warranty

We protect your investment with a 6-month guarantee against mechanical product failure due to defect. At its option, LKQ will repair, replace, or refund the purchase price of the part in the event of a failure. LKQ reserves the right to replace failed parts with equal to or greater than original mileage parts. The replacement period begins from the original date of purchase as indicated on the original invoice if a failure occurs and a replacement is made.

The Mechanical Parts Warranty excludes:

Breakdowns caused by non-covered components, improper installation, failure to clear computer codes, defective workmanship, usage for which the part was not intended and/or improper maintenance (e.g. using the incorrect types and levels of fluids and lubricants as outlined in the vehicles "Owner's Manual").

All Warranties are Null and Void if:

- The vehicle is converted from private passenger use to commercial or fleet use, or is used for racing or other competition or off-road recreational purposes.
- Installed in an application for which the vehicle manufacturer did not intend it.
- Failure is caused by abuse, misuse, or modifications.
- Failure is caused by towing a trailer or other vehicle unless your vehicle is equipped for this purpose as recommended by the vehicle manufacturer.
- The vehicle has been modified to plow snow, whether the snowplow is attached to the vehicle or not.
- The part fails or becomes defective due to the vehicle being involved in a collision.
- Product is installed or operated outside of the United States.
- The installed heat tab center is melted or removed.
- The LKQ "Required Installation Procedures Tag" is not complied with upon installation.
- The part is sold "As Is" as indicated on the front of the invoice.
- The vehicle is not serviced at proper intervals, or fuel/oil/coolant is not used in accordance with the vehicle manufacturer's specifications.
- Engine oil and filter are not replaced and documented every 4,000 miles.
- Failure is caused by or related to a collision, fire, theft, vandalism, riot, explosion, lightning, earthquake, windstorm, hail, water, freezing or flood.

Terms and Conditions

- Approval for repairs or replacements must be approved by LKQ prior to any work being performed.
- We reserve the right to inspect any product prior to replacement.
- Payment for labor requires approval by LKQ of the estimate, prior review or proof of scheduled maintenance, and proof the work is done.
- The original invoice must accompany all returns.
- Appropriate maintenance receipts required.
- This warranty is not transferable.
- The year and model of the vehicle or part printed on this invoice is within a range of interchangeability and may not necessarily be the exact model and year as the part or vehicle that has been provided.
- Windshield and other glass breakage are not covered under this warranty.
- Refer to the vehicle manufacturer's "Owner's Manual" for correct operation and maintenance schedule.
- This part may have accessories that are attached, and must be switched or removed to accommodate proper installation, which is the responsibility of the installer. Such accessories have been included to aid in the convenience of installation and are not covered by this warranty. Engine warranties are limited to defects in the block, heads, pistons, crankshafts, camshafts, rockers and oil pumps. All other parts that may be provided are "Accessories and Extra Parts." No warranty is provided for any such parts that are attached, including parts such as switches, sensors, cables, electronics, belts, hoses, water pumps, and manifolds.

- Any "Recommended Installation Procedures" provided by LKQ must be followed by the installer to maintain warranty coverage.
- This warranty does not cover freight costs or similar damages.
- We are not responsible for injury or damages during, or as a result of, the installation of our product.
- Timing belts, water pump, thermostat, spark plugs, fluids and seals are routine maintenance items and should be replaced at the time of installation and at the vehicle manufacturer's recommended service intervals.
- Proper operation of the cooling and electrical system must be checked during the installation of products that can be affected by those systems.
- While most fluids have been drained from our products, it is your responsibility to completely drain and replace fluids, lubricants, antifreeze, and filters with replacements that are fresh, clean and approved by the vehicle manufacturer.
- **Transmission:** It is the responsibility of the installer to replace the radiator or transmission oil cooler, flush the transmission oil cooling lines, fill differential, adjust shifter mechanisms, replace filters, replace seals, replace pan gaskets and reset or replace computer codes when installing a transmission.
- **Engine:** Claims related to the overheating and/or improper lubrication of the engine or its components are not covered by this warranty.
- **Other:** Tie rod ends, ball joints, and bushings related to steering and suspension components are not covered by our warranty and should be inspected and replaced as needed by the installer.

In the Event of Failure: The purchaser must use all reasonable means to protect the product from further damage and must return the original defective product to LKQ. The purchaser must furnish LKQ with such information as LKQ may reasonably require, including proof of the vehicle's regular maintenance as recommended by the vehicle manufacturer in the owner's manual.

Important Notices

FOR A RECYCLED AIRBAG TO OPERATE PROPERLY, A QUALIFIED INSTALLER MUST INSTALL THE RECYCLED AIRBAG IN ACCORDANCE WITH THE VEHICLE MANUFACTURER'S SPECIFICATIONS. Any recycled airbag that is not installed correctly will subject passengers in a vehicle to risks of serious injuries, including death. The purchaser of a recycled airbag assumes all risks of damages or injuries, including death, which may arise as a result of the improper installation of a recycled airbag. LKQ makes absolutely NO warranty, express or implied, as to the fitness for a general or particular purpose or of merchantability in connection with any sale of recycled airbags. **ALL RECYCLED AIRBAGS ARE SOLD "AS IS"**. Recycled airbags are not tested by LKQ to meet any safety standards. The installer of a recycled airbag must test whether the recycled airbag will function properly. The purchaser of a recycled airbag from LKQ agrees to accept all risks of damages or injuries, including death, relating to the use of a recycled airbag.

LKQ cannot be responsible for safe transportation, securing products or insuring their security on your vehicle.

If any part sold hereunder has a Vehicle Identification Number ("VIN") on it, the installer must obtain a replacement VIN for such part to the extent necessary to comply with applicable laws.

Tires: Due to many varied and different conditions to which used tires may have previously been exposed, LKQ makes absolutely NO warranty, expressed or implied, as to the fitness for a general or particular purpose or of merchantability in connection with any sale of used tires. **ALL USED TIRES ARE SOLD "AS IS"**. Used tires are not tested or labeled by LKQ to meet any safety standards. The purchaser of used tires from LKQ agrees to accept all risks relating to the use of such used tires.

All implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to the duration of this warranty and do not cover incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

The purchaser hereby understands that due to the nature of used auto parts, any liability of LKQ from all causes shall be limited to the price paid for the goods sold or provided. If a part sold by LKQ is defective, liability shall be limited to the replacement of the part or a remedy not to exceed the price paid for the part, at LKQ's option.

LKQ has adopted a policy of charging a Company Environmental Charge. This fee will help assure the proper collection, treatment, and disposal of any hazardous materials that are a by-product of recycling. This fee is not a tax or governmental collection mandate.

30-Day Return Policy

A part returned undamaged within 30 days may be credited at management's discretion. Core charges are refundable if returned within 30 days. Returns beyond this time period may incur a 20% restocking fee.

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