

## **The LKQ Heavy Truck Parts Replacement Promise**

### **180 Day Limited Mechanical Parts Only Warranty**

We protect your investment with a 180 day guarantee against mechanical product failure due to defect. Mechanical warranties are included for engines, transmissions and rear differentials only. The LKQ warranty for engines covers the block, crankshaft and cylinder heads and does not include engine accessories, including but not limited to: wiring, sending units, glow plugs, carburetors, throttle bodies, air compressors, power steering pumps, oil coolers, fan clutches, flywheels, alternators, starters, distributors, engine brakes, engine covers or motor mounts. We do not warrant against excessive fuel consumption or minor blow by.

Any **rebuilt** transmission or **rebuilt** rear differential will have a 1 year guarantee against mechanical product failure due to defect.

At its option, LKQ will repair, replace, or refund the purchase price of the part in the event of a failure. LKQ reserves the right to replace failed parts with equal to or greater than original mileage parts. The mechanical parts warranty begins on the date the part was purchased from LKQ as indicated on LKQ's invoice and ends 180 days later.

### **The Mechanical Parts Warranty excludes:**

Breakdowns caused by non-covered components, improper installation, failure to clear computer codes, defective workmanship, usage for which the part was not intended and/or improper maintenance (e.g. using the incorrect types and levels of fluids and lubricants as outlined in the vehicle's "Owner's Manual"). This is a parts only warranty and excludes labor

### **All Warranties are Null and Void if:**

- The part is installed in an application for which the vehicle manufacturer did not intend it.
- Failure is caused by abuse, misuse, or modifications.
- Failure is caused by towing a trailer or other vehicle unless your vehicle is equipped for this purpose as recommended by the vehicle manufacturer.
- The part fails or becomes defective due to the vehicle being involved in a collision.
- The part is installed or operated in a vehicle outside of the United States or Canada.
- The installed heat tab center is melted or removed.
- The LKQ "Required Installation Procedures Tag" is not complied with upon installation.
- The part is sold "As Is" as indicated on the front of the invoice.
- The vehicle is not serviced at proper intervals, or fuel/oil/coolant is not used in accordance with the vehicle manufacturer's specifications.
- The transmission fluid and filter are not replaced at time of installation with OEM recommended transmission fluid. (Must be documented)
- Failure is caused by or related to a collision, fire, theft, vandalism, riot, explosion, lightning, earthquake, windstorm, hail, water, freezing or flood.
- The engine oil and filter are not replaced and documented every 10,000 miles with appropriate OEM recommended motor oil. (Must be documented)

### **Terms and Conditions**

- Approval for repairs or replacements must be approved by LKQ prior to any work being performed.
- We reserve the right to inspect any product prior to replacement.
- The original invoice must accompany all returns.
- Appropriate maintenance receipts required.
- This warranty is not transferable.
- The year and model of the vehicle or part printed on this invoice is within a range of interchangeability and may not necessarily be the exact model and year as the part or vehicle that has been provided.
- Refer to the vehicle manufacturer's "Owner's Manual" for correct operation and maintenance schedule.
- This part may have accessories that are attached, and must be switched or removed to accommodate proper installation, which is the responsibility of the installer. Such accessories have been included to aid in the convenience of installation and are not covered by this warranty.
- Any "Recommended Installation Procedures" provided by LKQ must be followed by the installer to maintain warranty coverage.
- This warranty does not cover freight costs, towing, down time, antifreeze, oil, oil filters, progressive damage or similar damages.
- We are not responsible for injury or damages during, or as a result of, the installation of our product.
- Timing belts, water pump, thermostat, fluids and seals are routine maintenance items and should be replaced at the time of installation and at the vehicle manufacturer's recommended service intervals.
- Proper operation of the cooling and electrical system must be checked during the installation of products that can be affected by those systems.
- While most fluids have been drained from our products, it is your responsibility to completely drain and replace fluids, lubricants, antifreeze, and filters with replacements that are fresh, clean and approved by the vehicle manufacturer.

- **Transmission:** It is the responsibility of the installer to replace the radiator or transmission oil cooler, flush the transmission oil cooling lines, fill the differential, adjust shifter mechanisms, replace filters, replace seals, replace pan gaskets and reset or replace computer codes when installing a transmission.
- **Engine:** Claims related to the overheating and/or improper lubrication of the engine or its components are not covered by this warranty.
- **Other:** Tie rod ends, ball joints, wheel bearings, and bushings related to steering and suspension components are not covered by our warranty and should be inspected and replaced as needed by the installer.

**In the Event of Failure:** The purchaser must use all reasonable means to protect the product from further damage and must return the original defective product to LKQ. The purchaser must furnish LKQ with such information as LKQ may reasonably require, including proof of the vehicle's regular maintenance as recommended by the vehicle manufacturer in the owner's manual.

### **Important Notices**

**LKQ** cannot be responsible for safe transportation, securing products or insuring their security on or in your vehicle.

All implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to the duration of this warranty and do not cover incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

The purchaser hereby understands that due to the nature of used truck parts, any liability of LKQ from all causes shall be limited to the price paid for the goods sold or provided. If a part sold by LKQ is defective, liability shall be limited to the replacement of the part or a remedy not to exceed the price paid for the part, at LKQ's option.

LKQ has adopted a policy of charging a Company Environmental Charge. This fee will help assure the proper collection, treatment, and disposal of any hazardous materials that are a by-product of recycling. This fee is not a tax or governmental collection mandate.

If any part sold hereunder has a Vehicle Identification Number ("VIN") on it, the installer must obtain a replacement VIN for such part to the extent necessary to comply with applicable laws.

### **60-Day Return Policy**

The original sales receipt must accompany all returns. Returns without the original sales receipt will not be accepted. Merchandise is not to be returned without prior approval. A part returned undamaged within 60 days of original purchase date may be credited at management's discretion. **After 60 days no credit will be given.** Core charges are refundable if returned within 60 days. No returns will be accepted after 60 days.

**BUYER:** \_\_\_\_\_ **Invoice #** \_\_\_\_\_ **Store #** \_\_\_\_\_

**Signed:** \_\_\_\_\_ **Date:** \_\_\_\_\_